

pureclean



KENT STATE  
UNIVERSITY  
HOTEL AND CONFERENCE CENTER

## When you are traveling again, we will be ready to welcome you.

As the world adjusts to new travel norms and expectations, we're enhancing the experience for you – our hotel guests – by redefining cleanliness and supporting wellbeing throughout your stay. We are expanding our commitment to cleanliness by:

### Kent State Hotel Pure Clean

We have a long-standing commitment to rigorous cleaning procedures – developed in partnership with Ecolab who is a leader in hygiene and cleaning technologies and services. This new program includes expanded COVID-19 protocols and best practices – many of which are already in place – to reflect the advice of the Responsible RestartOhio Standards. **Kent State Hotel Pure Clean** includes deep cleaning with hospital-grade disinfectants, and going forward, guests can expect to see evolved procedures in every area of the hotel, which may include:

### Supporting the Wellbeing of Guests and Colleagues

- Social distancing operating procedures and signage
- Guidance on the use of protective equipment as necessary by hotel colleagues.
- Updated colleague training.
- Hand sanitizer and disinfecting wipes available at high-touch points throughout the hotel
- Reception: Reduced contact at check-in, front desk screens, sanitizer stations, sanitized key-cards, paperless check-out
- Public Spaces and Facilities: Additional deep cleaning of high touch surfaces, social distancing, best practices for pools, fitness centers and restrooms. Clean and Clean again.
- Food & Beverage: New standards and service approach to buffets, banquets, and catering
- 10 High-Touch, Deep Clean Areas: Extra disinfection of the most frequently touched guest's room areas – light switches, door handles, TV remotes, thermostats and more.
- De-clutter Paper Amenities: Remove pen, paper and guest directory; supplement with email upon check-in containing the directory information.
- Innovative Disinfection Technologies: Electrostatic sprayers – which use an electrostatically charged disinfecting mist.